

Weekly Draw Participant Terms and Conditions

The weekly draw is carried out on behalf of the charity partner by ClubDraws and whilst ClubDraws raises funds for a number of charity partners with its weekly draws your ticket purchase is directly helping your chosen charity partner and they will be remunerated based on your participation.

By purchasing online through the "ClubDraws" platform ("the website") you ("Ticket Buyer") agree to the following terms and conditions:

- Purchases made through the ClubDraws platform by a Ticket Buyer utilising a credit card and agreeing to the Weekly Subscription are final, non-refundable and not disputable. Where there has been an unauthorised use of a buyer's credit card, and the unauthorised nature of that use can be proven, then the payment will be refunded, unless it has already been credited to the Charity Partner.
- Draw entry number will be sent in your welcome email.
- The purchase price of the tickets are in the welcome email and draw dates are weekly on a Friday at midnight..
- Each week the same payment will be debited at the same time until you cancel. You can cancel anytime by visiting your customer portal. The details of the customer portal are sent in your welcome email or by using one of the following methods:

SELF SERVE 24/7: (Access to the customer portal)

- 1) Click the link in your welcome email.
- 2) Click the link in the follow up email.
- 3) Fill out form at www.clubdraws.com.au/cancel
- 4) Google "cancel ClubDraws" and you will be taken to the above link.

WE DO IT (contact us for help)

- 1) Email us at hello@club-draws.com and we do it for you. (as described in welcome email or on the site used to join)
- 2) Send us SMS on our website www.clubdraws.com.au and we will cancel for you - that number for reference is 0483939709
- 3) Message on Facebook (ClubDraws)
- 4) Reply to the winner emails sent on a Saturday (will be sent to hello@club-draws.com)
- 5) Reply to any email from us.

- If you forget you joined the draw and later dispute the payment with your bank or report it as fraudulent we reserve the right to pass on the bank charge of \$25 to you for each payment you dispute.

Any disputes about the Draw must be directed to hello@club-draws.com

IMPORTANT:

If you think you have a gambling problem or have overstretched your finances by joining the draw please get in touch on hello@club-draws.com so we can cancel your participation and offer help through one of our many partners.

Data Security Policy

We are concerned to provide a secure environment for your privacy. We take all reasonable steps to ensure the security of the personal data we hold from such risks as loss or unauthorised access, destruction, use, modification or disclosure of data.

ClubDraws wants to ensure that all of our customers can interact with us with complete confidence online.

- We have created a secure transaction environment for commerce on the internet. Our E-Commerce system uses Transport Layer Security (TLS) technology to ensure your experience is safe, sound and secure at all times.
- TLS locks all information passed from you to www.chargebee.com in an encrypted envelope. This makes it almost impossible to be intercepted by an unauthorised party, as long as your browser and local network support the use of encrypted data transmissions.
- TLS is compatible with all major browsers including Internet Explorer, Firefox, Chrome, Safari, Opera and more.

You will know when transmitted data is safe by the appearance of lock icon in your browser when you enter a secure page, and a green bar with our name "chargebee" near the top of your browser window. As well as the lock and green bar, secure web pages can also be identified by their URL: they begin with 'https://', while standard pages begin with 'http://'. In the event of unauthorised use of your credit card, you must notify your credit card provider in accordance with its reporting rules and procedures.